

Experience Seamless Connectivity with VirtuWorks Business VoIP



Our VoIP services ensure your organization is connected from anywhere, at any time and on any device, all while saving you money and boosting efficiency.



Microsoft Teams VoIP includes instant messaging features, allowing users to send messages, share files, and check the online presence of colleagues for quick communication.



Our cost-effective, customizable options, including auto-attendants, dial-by-name directories, and IVR, enhance your corporate presence without straining your budget.

Maximize Your Budget

Choose from affordable and flexible pricing plans that adapt to your business's unique needs without locking you into long-term contracts.

Seamless Integration

Our VoIP system seamlessly integrates with your existing infrastructure and business applications, ensuring a smooth transition without disrupting your workflow.

Remote Work

With adaptable, mobile-friendly VoIP services, your team stays connected and productive from anywhere.

Reliable Connections

Count on our rock-solid business-class VoIP for crystal-clear and dependable communications essential for your business operations.

Easy Changes

Our team is available 24/7 to manage your system and offer technical support, making quick fixes a cinch.



Facing the challenge of maintaining constant connectivity?

VirtuWorks Hosted PBX transforms your office into a mobile powerhouse, ensuring seamless integration across mobiles, landlines, desktops, and other devices with 24/7/365 access. Our flexible monthly plans adapt to your business's changing needs, allowing you to efficiently scale services and manage costs as you grow.

Stay Connected with VirtuWorks VoIP for Business

Call [888-484-7881](tel:888-484-7881) now for a complimentary Business VoIP and PBX consultation.

Solve Everything

Our VoIP solution supports seamless integration with Microsoft Teams, allowing the use of a soft phone to receive external phone calls directly through the platform. This integration enhances communication flexibility and efficiency by enabling your team to make and receive calls without needing additional hardware. Leverage the power of Microsoft Teams for instant messaging, file sharing, and presence checking, combined with robust VoIP calling features, ensuring a streamlined and cohesive communication experience.

System Administration

- Multiple Administrators
- Fine Grained Permission System

Core PBX Features

- Extensions
- Feature Codes
- PSTN/IP Trunks
- Multi-Level IVR (Interactive Voice Response) Auto Attendants
- Music On Hold
- Schedules
- DIDs and Inbound Routes
- Outbound Routes
- Trunk Failover
- Ring Groups
- Hunt Lists (Lists of ring groups)
- Call Screening
- Call Recording

Voicemail Features

- Mailboxes
- Voicemail to Email Forwarding
- Message Waiting Indicator
- Multiple Voicemail Folders
- Web Management of Voicemail Recordings

Call Center Features

- ACD Queues
- Orderly Queue Handling
- Local and Remote Agents
- Call Recording

Call Features

- Caller ID Blocking
- Call Screening Based on Caller ID
- Call Forward on Busy
- Call Forward on No Answer
- Call Forward Follow Me Based on
- Caller ID (concurrent or linear)
- Call Transfer
- Call Parking and Retrieval
- Do not Disturb
- One Touch Call Recording
- Virtual Extensions (pure forwarding)

Call Features (Cont'd)

- Automatic Phone Provisioning
- Multiple Provisioning Options (TFTP, HTTP, etc.)
- Templates for Popular Phones
- Extensible Templating
- User defined templates

Media Files Management

- Music-on-Hold Management and Upload
- Click-to-Call Recording of Messages

Built-in Update Management

- Current Version Check
- One-Click Software Update
- One-Click Script Library Update

Directory

- Company Directory
- Enhanced Directory
- Personal Contact Lists

Conferencing

- Conference Rooms
- Both Fixed and Dynamic Rooms
- Personal Conferences
- Real-time Conference Management
- Power-User Tools Web Access to Asterisk Command Line Interface
- Web Access to Asterisk Manager Interface
- Direct Editing of Configuration Files
- Script Library Management

Convenience Features

- Bulk Generation of User Extensions
- Phones Auto Provisioning
- Automatic DID Routing
- Phone Templates

End User Portal

- Voicemail Configuration
- Access to Voicemail Messages
- Access to Call Recordings
- Caller ID Blocking
- Call Screening Based on Caller ID
- Call Forward on Busy
- Call Forward on No Answer
- Call Forward Follow Me (concurrent or linear)
- Call Forward Follow me Based on Caller ID
- Do Not Disturb
- One Touch Call Recording
- Access to Directory with Click-to-Call
- Language Selection

Extensibility

- Unique Script Based Approach
- Script Library
- Customer User Scripts
- Script Sharing

End User Applications

- Outlook Integration
- Virtuworks Dialer Toolbar
- Single Sign-On
- Secure Call Management
- Screen Pops
- CRM Integration

Support

- Enhanced Customer Support